# ULSTER COUNTY CIVIL SERVICE EXAMINATION ANNOUNCEMENT



Ulster County Personnel Department 244 Fair Street, PO Box 1800, Kingston, NY 12402-1800 Telephone: (845)340-3550 Fax: (845)340-3592 Email: <u>ucpers@co.ulster.ny.us</u> Internet website: http://www.co.ulster.ny.us/personnel/index.html AN EQUAL OPPORTUNITY EMPLOYER

# NO FILING FEE FOR THIS EXAMINATION

## #85701 BUS DRIVER/DISPATCHER

**OPEN-COMPETITIVE EXAMINATION** 

LAST DATE FOR FILING APPLICATIONS: November 13, 2023

EXAMINATION DATE: December 2, 2023

SALARY: The starting salary is currently listed at \$23.15 per hour.

<u>MINIMUM</u> <u>QUALIFICATIONS</u>: Candidates must meet the following requirement(s) on or before the date of the examination:

Either:

A. Graduation from high school or possession of a high school equivalency diploma; OR

B. One year of experience as a two-way radio operator, dispatcher or in related work.

**Special Requirements**: Possession of a valid New York State Commercial Driver's License (CDL), Class B with a passenger "P" endorsement and proof of passing an air brake test, which included air over hydraulic brakes, is required at time of appointment and during the term of employment.

**Special Note:** In accordance with Department of Transportation (DOT) 49CFR40, all prospective employees will undergo drug/alcohol testing prior to appointment and will undergo random drug/alcohol testing during the course of employment.

## APPLICATION REVIEW TOLERANCE POLICY

For the purposes of this policy, "tolerance" shall mean the leeway given regarding work experience when reviewing an application. Applicants lacking a small amount of <u>work experience</u> when applying for promotional or open-competitive examinations may qualify under the following conditions:

- 1) Candidates will be given a maximum tolerance of one (1) month.
- 2) Tolerance will be given only when the minimum qualification requires <u>one or more</u> years of work experience.
- 3) Tolerance Policy does <u>not</u> apply to education or licensure/certification requirements. (See particular examination announcement for "Anticipated Eligibility" information).
- 4) Tolerance Policy does <u>not</u> apply where required work experience is set forth by law or rules.
- 5) Tolerance Policy does <u>not</u> apply to enable applicants to meet residence requirements.

For more information regarding Tolerance Policy, please contact our office at (845) 340-3550.

<u>DISTINGUISHING FEATURES OF THE CLASS</u>: The work involves the responsibility of operating an Ulster County Area Transit bus and dispatching for the Department of Public Transportation office in accordance with established procedures. An incumbent in this class is responsible for the safe and efficient operation of the vehicle and for the safety of all passengers and routine dispatching duties. Work is performed under the general supervision of a higher level employee with leeway allowed in the performance of work details. The incumbent may be required to clean buses, participate in special events and perform minor clerical work. Does related work as required.

#### #85701 BUS DRIVER/DISPATCHER

SUBJECT OF EXAMINATION: Written test will cover knowledge, skills, and/or abilities in such areas as:

# Following directions (maps)

These questions test your ability to follow physical/geographic directions using street maps or building maps. You will have to read and understand a set of directions and then use them on a simple map.

#### Bus driver recordkeeping and scheduling

A test that requires candidates to work with simple records using general record-book or card-type formats. Questions are based on given records, which usually must be completed by the candidate before the questions can be answered. In order to answer all questions in this subtest correctly, the candidate generally must:

**a**. Follow written directions to understand the purpose and use of the record, and to understand the question; **b**. Make correct entries in appropriate sections of the record; **c**. Identify which entries are required to answer the question.

A knowledge of bookkeeping, account keeping, or other technical information or technology is not necessary to answer these questions. A knowledge of simple arithmetic functions may be required.

#### Operation of two-way radios including procedures and terms

These questions test for knowledge of the principles and practices involved in the operation of a two-way radio and may include such areas as the proper procedures to use when operating a two-way radio, and the standard terminology used when transmitting and receiving messages over a two-way radio system.

The New York State Department of Civil Service has not prepared a test guide for this examination. However, candidates may find information in the publication 'General Guide to Written Tests' helpful in preparing for this test. This publication is available online at: <u>https://www.cs.ny.gov/testing/testguides.cfm</u>.

<u>CALCULATORS:</u> "Unless specifically prohibited, candidates are permitted to use non-programmable, quiet, hand-held, solar or battery powered calculators. Devices with typewriter keyboards, 'Spell-Checkers', 'Personal Digital Assistants', 'Address Books', 'Language Translators', 'Dictionaries' and any similar devices are prohibited."

This examination is being prepared and rated by the New York State Department of Civil Service in accordance with Section 23-2 of the Civil Service Law. The provisions of the New York State Civil Service Rules and Regulations dealing with the rating of examinations will apply to this test.

<u>VETERANS CLAIMING ADDITIONAL CREDITS</u>: Non-disabled and disabled veterans who wish to claim additional credits **MUST** request a Veterans Credits application from our office. This form must be completed and submitted along with a war service (DD214) form <u>prior</u> to the establishment of the resulting eligible list. Veterans credits may only be added to a passing score and may only be <u>used</u> for appointment once. Candidates currently in the armed forces may apply for and be conditionally granted veteran's credits. Any candidate who applies for such credits must provide proof of military status to receive the conditional credits. **You may not claim additional Veterans Credits after the eligible list has been established. It is the candidate's responsibility to request the Veterans Credits application forms and submit these forms and any required supporting paperwork before the eligible list is established.** 

On November 5, 2013, New York State voters approved an amendment to Article 5, section 6, of the New York Constitution regarding the award and use of additional credits for certain disabled veterans on open competitive and promotion civil service examinations for positions with New York State and local governments.

For eligible lists established after January 1, 2014, disabled veterans may be entitled to additional credits on a civil service examination. Every situation is different. If you have specific questions or concerns, please contact our office.

## ADDITIONAL CREDITS FOR CHILDREN OF FIREFIGHTERS AND POLICE OFFICERS KILLED IN THE LINE

<u>OF DUTY</u>: In conformance with section 85-a of the Civil Service Law, children of firefighters and police officers killed in the line of duty shall be entitled to receive an additional ten points in a competitive examination for original appointment in the same municipality in which his or her parent has served. If you are qualified to participate in this examination and are a child of a firefighter or police officer killed in the line of duty in this municipality, please inform this office of this matter when you submit your application for examination. A candidate claiming such credit has a minimum of two months from the application deadline to provide the necessary documentation to verify additional credit eligibility. However, no credit may be added after the eligible list has been established. Applications **MUST** be filled out electronically within the Ulster County Employment Portal, <u>https://ulster-portal.mycivilservice.com/</u>.

You can also apply in person, <u>using any available computer</u> at the Ulster County Personnel Department, Monday through Friday between 9:00 am and 4:30 pm at the following address:

Ulster County Personnel Department County Office Building, 244 Fair Street, 5<sup>th</sup> Floor Kingston, NY 12401

CRIMINAL BACKGROUND INVESTIGATION POLICY: In accordance with Ulster County Local Law Number 14 of 2007, a criminal background check (including fingerprinting) will be initiated by the Ulster County Personnel Department upon initial employment or re-hire to Ulster County positions, and conducted by the New York State Division of Criminal Justice Services (DCJS), the New York State Office of Court Administration, the United States Citizenship and Immigration Services Verification Information System (IMAGE Program), or any law enforcement agency.

SPECIAL NOTE: All public agencies are required by law to provide full and equal opportunities for minorities, women and to people with disabilities. All qualified candidates are encouraged to compete without regard to race, creed or national origin. Applicants requesting special testing arrangements as a Saturday Sabbath Observer, alternate test date candidate (in accordance with Alternate Test Date Policy), or an active member of the military away from the area on the scheduled test date must clearly indicate this fact on the application. All such requests must be supported by appropriate documentation.

<u>APPLYING FOR CIVIL SERVICE EXAMINATIONS IN MULTIPLE JURISDICTIONS WHEN EXAMINATIONS</u> <u>ARE SCHEDULED ON SAME DATE:</u> If you have applied for any other Civil Service examinations for employment with any other local government jurisdiction, you must make arrangements to take all the examinations at one test site. Please indicate your intentions within the REMARKS text box on the application for examination.

If you have applied for both <u>State</u> and <u>local</u> government examinations, you must inform the Ulster County Personnel Department of your intent to participate in both exams no later than <u>two weeks</u> before the date of the examinations.

When taking local and State examinations on the same day, all of these examinations must be taken at the <u>State</u> test site. You will be informed by letter when and where to report for the examinations and you should bring the Ulster County admission notice with you to the State test site along with the State admission notice you will receive from the State.

If you have applied for other local government examinations, you must inform all local government civil service agencies of the test site at which you wish to take your examination(s) no later than <u>two weeks</u> before the date of the examinations.

\*If candidates have not received notification of this examination within four (4) days of the examination, they should contact this office immediately.

<u>#85701</u>

ORIGINAL COPY: YELLOW

ISSUED: October 13, 2023

Ulster County Employment Portal: <u>https://ulster-portal.mycivilservice.com/</u>