

MEDICAL DIRECTOR (DEPARTMENT OF EMERGENCY SERVICES)

DISTINGUISHING FEATURES OF THE CLASS: The work involves responsibility for the medical oversight and direction of Ulster County's EMS systems and educational programs. This includes direct involvement in EMS service operations, 911 communications oversight, and EMS course sponsorship responsibilities. The Medical Director serves as the ultimate authority on medical protocols, prehospital clinical care, and educational content. This work is conducted under the general administrative direction of the Department of Emergency Services with wide leeway allowed for exercise of independent medical judgment and requires interaction with local, regional, and state medical oversight bodies. Performs related work as required.

TYPICAL WORK ACTIVITIES: The typical work activities listed below, while providing representative examples of the variety of work assignments in the title, do not describe any individual position. Incumbents in this title may perform some or all of the following, as well as other related activities not described.

Provides clinical oversight and leadership for all EMS activities and operations in Ulster County;

Reviews and approves EMS system medical protocols, guidelines, and training content;

Works with EMS practitioners on questions related to patient care and system performance;

Develops and monitors a comprehensive Quality Assurance and Quality Improvement (QA/QI) program;

Approves the medical aspects of EMS course curricula and support instructional activities;

Participates in EMS practitioner continuing medical education and certification processes;

Maintain compliance with State and Regional Emergency Medical Advisory Committee protocol requirements;

Ensures agency-level medical direction meets regional and state expectations;

Interfaces with the regional REMAC on matters of protocol development, QA, and disciplinary issues;

Monitors and supports the use of simulation and case-based training in EMS education;

Provides mentorship to EMS students and providers pursuing advanced certifications;

Encourages the integration of evidence-based practice and emerging technologies into EMS operations;

Provides ongoing medical oversight for all EMS services operating in the county;

Engages in quality improvement efforts and support provider education and clinical policy;

Maintains oversight of medical care rendered by Basic and Advanced Life Support agencies;

Serves as a liaison to the regional REMAC and support system-level protocol development and enforcement.

FULL PERFORMANCE KNOWLEDGES, SKILLS, ABILITIES AND PERSONAL

CHARACTERISTICS: Thorough knowledge of EMS systems, operations, and prehospital clinical care; strong knowledge of NYS and regional EMS regulatory and protocol frameworks; good knowledge of medical curriculum development and education; ability to communicate and collaborate effectively with EMS educators, practitioners, and public agencies; ability to assess quality measures and implement performance improvement initiatives; professional integrity, leadership, and sound clinical judgment.

MINIMUM QUALIFICATIONS: Possession of a current license issued by the New York State Education Department to practice medicine in the State of New York and two (2) years of experience in emergency medicine and/or prehospital medical oversight.

Possess and Maintain Hudson Valley Regional Emergency Medical Advisory Committee (REMAC) credentials.

Approval by the New York State Department of Health, Division of State Emergency Medical Services

ULSTER COUNTY

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Classification: Proposed Non-Competitive

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Adopted: April 17, 2025